



# **Request for Data Review/Data Quality**

**Sergeant Josh Clements  
and  
Officer Patrick Mooney**

# What is a Request for Data Review (RDR)/Data Quality (DataQ)?

- **Has anyone here submitted RDR/DataQ?**
- **The state controlled portion of an RDR/DataQ is when a carrier disputes any information contained on a driver/vehicle examination report.**
- **When a carrier disputes a crash (accident - Title 49, Code of Federal Regulations (CFR), Section 390.5).**

# What information is sent to the Federal Motor Carrier Safety Administration (FMCSA)?

- **Enforcement facilities' inspection data**
- **Basic Inspection of Terminals (BIT) inspection data**
- **Data from crash (accident – Title 49, CFR, Section 390.5) reports**
- **Mobile road enforcement (MRE) inspection data, including moving violations whether a citation (ticket/CHP 215/CHP 281) is written or not**

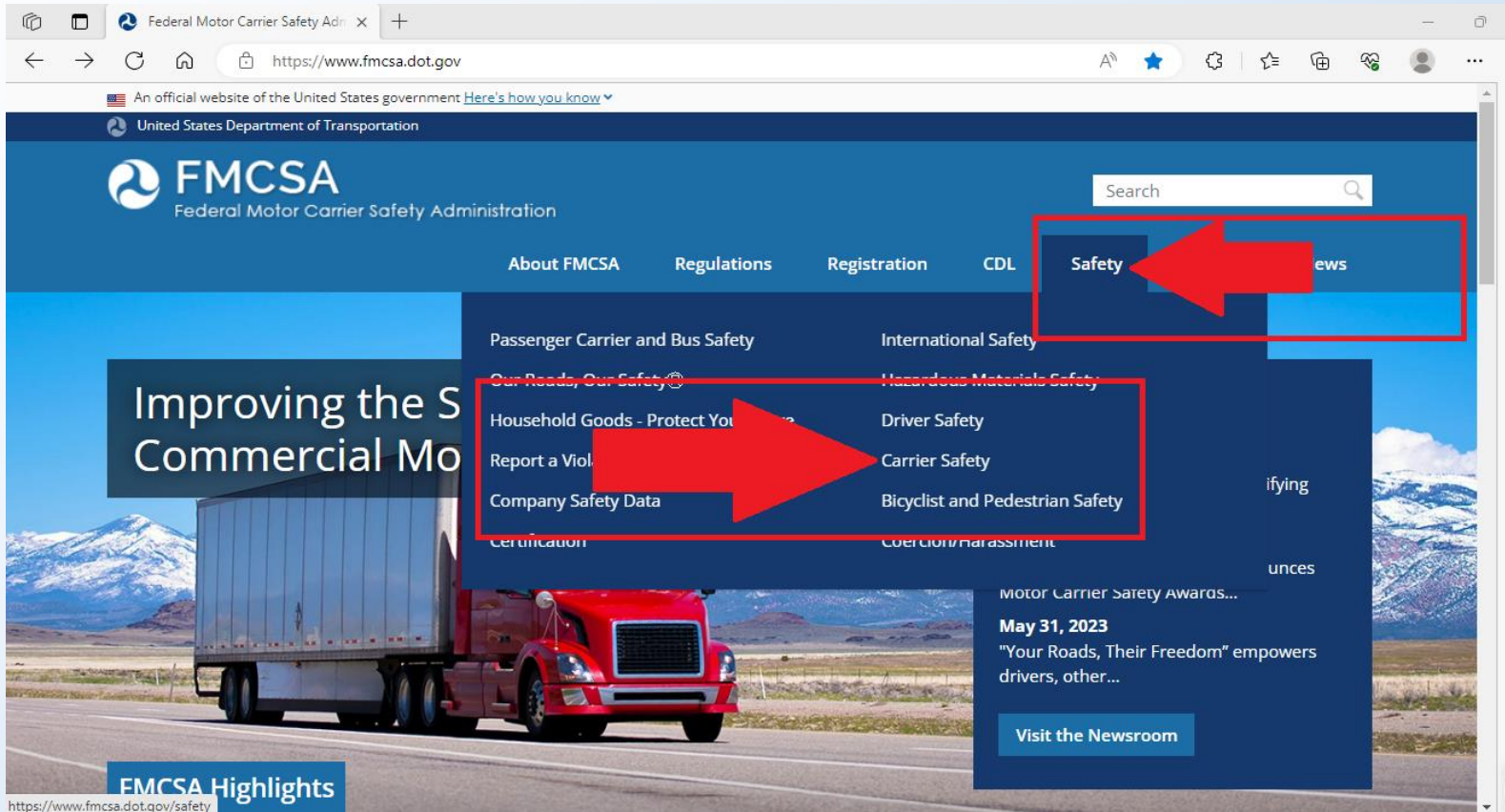
# What can be requested for review?

- **If it is on the driver/vehicle examination report, it can be contested.**
- **The most common items requested:**
  - **Carrier assignment**
  - **Carrier identification mismatched, wrong name, wrong CA identification number, or wrong USDOT number**
  - **Disputing the validity of a violation**
  - **Court outcomes**

# How to Submit an RDR Through the DataQ Website

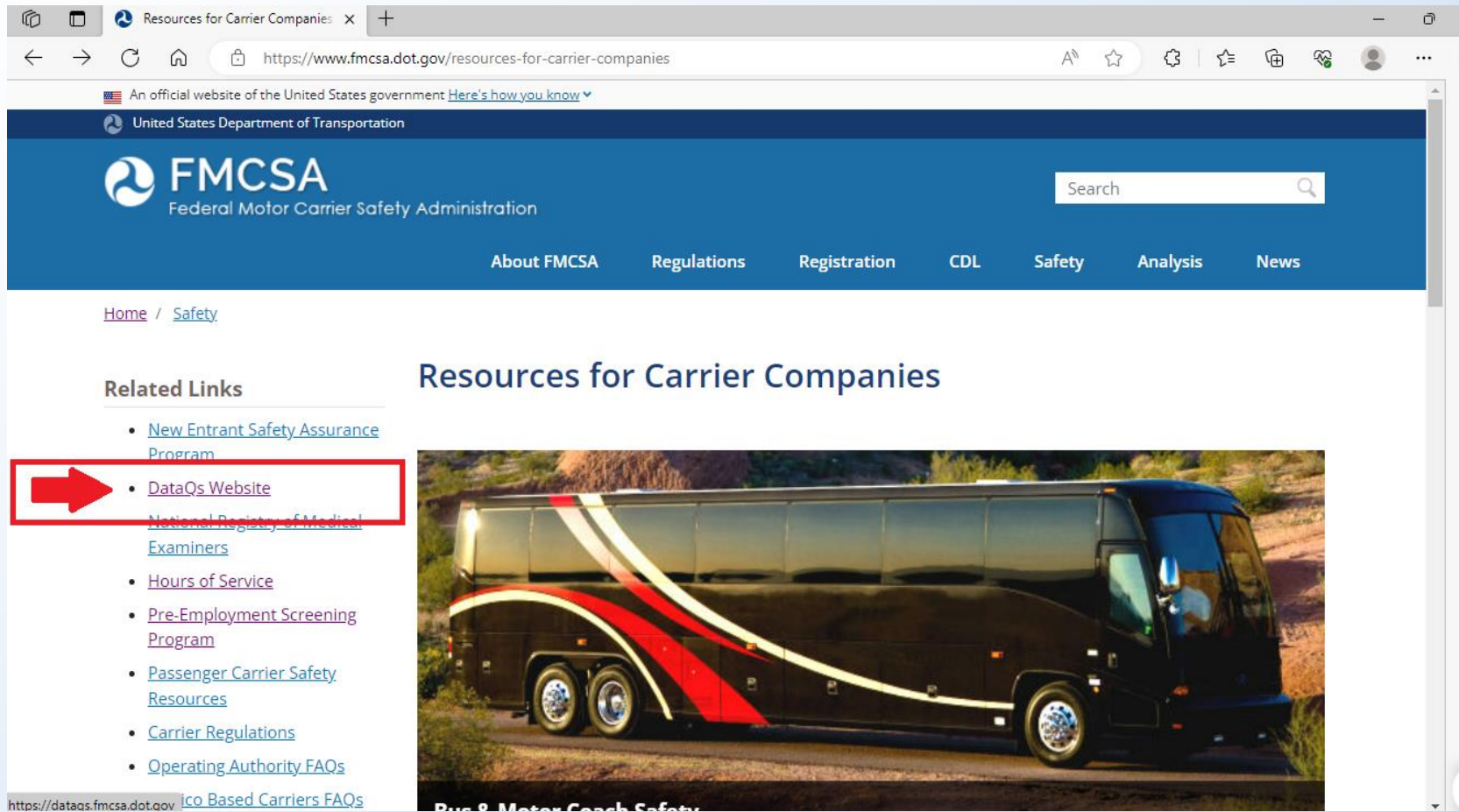
- **Registration process with FMCSA**
- **FMCSA will transmit all requests for RDR to the appropriate inspecting agency. In a California inspection, the California Highway Patrol (CHP) is the reviewing agency.**
- **The inspecting agency determines the final outcome relating to the RDR submitted through the DataQ process.**

# Carrier Access to DataQ FMCSA Website <https://fmcsa.dot.gov>





# DataQ Process



The screenshot shows a web browser window with the URL <https://www.fmcsa.dot.gov/resources-for-carrier-companies>. The page header includes the FMCSA logo and navigation links: About FMCSA, Regulations, Registration, CDL, Safety, Analysis, and News. The main content area is titled "Resources for Carrier Companies" and features a "Related Links" section. A red arrow points to the "DataQs Website" link in this section. Other links include "New Entrant Safety Assurance Program", "National Registry of Medical Examiners", "Hours of Service", "Pre-Employment Screening Program", "Passenger Carrier Safety Resources", "Carrier Regulations", and "Operating Authority FAQs". A photograph of a black motor coach with red and white stripes is visible on the right side of the page.

Resources for Carrier Companies

Related Links

- [New Entrant Safety Assurance Program](#)
- [DataQs Website](#)
- [National Registry of Medical Examiners](#)
- [Hours of Service](#)
- [Pre-Employment Screening Program](#)
- [Passenger Carrier Safety Resources](#)
- [Carrier Regulations](#)
- [Operating Authority FAQs](#)

<https://dataqs.fmcsa.dot.gov> [Ico Based Carriers FAQs](#)

Bus & Motor Coach Safety



# DataQ, select Create an Account or Log In

The screenshot shows a web browser window with the URL <https://dataqs.fmcsa.dot.gov>. The page features two main buttons at the top: a blue "Create an Account" button and a grey "Log In" button. Below these, the heading "Create an Account to Get Started" is followed by the question "What type of user are you?". Four circular icons represent different user roles: Motor Carrier (a truck on a road), Driver (a smiling man in a blue cap), FMCSA/State Partner (a person working at a computer), and Public/Industry (hands typing on a laptop). Each icon has a corresponding title and a brief instruction on how to access the system. To the right, a large image of a tanker truck is shown above the "About DataQs" section, which includes the heading "Accurate data leads to safer roads." and a paragraph explaining the system's purpose. A "Submit Feedback" button is located at the bottom right of the page.

**Create an Account** **Log In**

## Create an Account to Get Started

What type of user are you?

- Motor Carrier**  
You must initially access DataQs through your FMCSA Portal account if you have not before.
- Driver**  
Create a DataQs account to log in.
- FMCSA/State Partner**  
You must initially access DataQs through your FMCSA Portal account if you have not before.
- Public/Industry**  
Create a DataQs account to log in.

### About DataQs

**Accurate data leads to safer roads.**

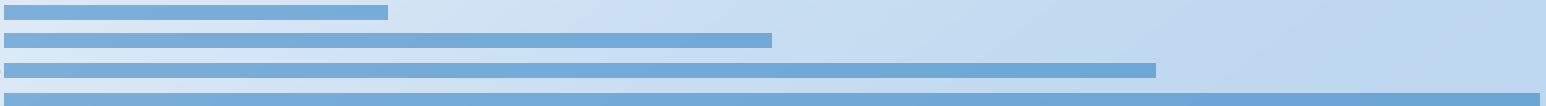
DataQs is an FMCSA system that allows users to request and track a review of Federal and State data issued by FMCSA believed to be incomplete or incorrect.

It enables all users—motor carriers, drivers and their representatives, as well as FMCSA and its State partners—to improve the accuracy of FMCSA's data-driven safety systems that help prevent crashes, injuries, and fatalities related to commercial motor vehicles.

[Submit Feedback](#)

# Already have an FMCSA Portal account?

The screenshot shows the FMCSA Portal interface. At the top, there is a navigation bar with the following menu items: HOME, ASSIGNMENTS, ACCOUNT MANAGEMENT, RESOLUTION MANAGEMENT, COMPANY VIEW, REPORTS/QUERIES, and FEEDBACK. Below the navigation bar, there are three main sections: 'AVAILABLE FMCSA SYSTEMS', 'BROADCAST MESSAGES', and 'PUBLIC LINKS'. The 'AVAILABLE FMCSA SYSTEMS' section is highlighted with a red box and a red arrow pointing to it. It contains a dropdown menu with the following options: MCMIS, SAFER, CSA Prioritization P, A&I (NAS), DataQs, and Query Central. The 'BROADCAST MESSAGES' section shows 'No records found.' The 'PUBLIC LINKS' section shows 'Quick Browse:' with a dropdown menu containing 'FMCSA Home Page', 'L&I', 'NRCME', and 'NTC'. Below the 'PUBLIC LINKS' section, there is a 'My ASSIGNMENTS' section with a table header: View, USDOT, Assgm Type, Review Type, Safety Audit Type, Reason for Inclusion, Assgn Status, Assgmt Due Date, and Days Left. The table body shows 'No records found.' and 'Total Open Assignments: 0'. At the bottom of the page, there is a footer with the following text: 'Feedback | Privacy Policy | USA.gov | Freedom of Information Act (FOIA) | Accessibility | OIG Hotline | Web Policies and Important Links | Site Map | Plug-ins | Vulnerability Disclosure Policy'. The footer also includes the contact information for the Federal Motor Carrier Safety Administration: '1200 New Jersey Avenue SE, Washington, DC 20590 • 1-800-832-5660 • TTY: 1-800-877-8339 • Field Office Contacts'.



# Have an FMCSA Portal account without DataQ access?

The screenshot shows the FMCSA Portal interface. At the top, the header includes the U.S. Department of Transportation Federal Motor Carrier Safety Administration logo and the text 'FMCSA Portal'. Below the header is a navigation menu with options: HOME, ASSIGNMENTS, ACCOUNT MANAGEMENT, RESOLUTION MANAGEMENT, COMPANY VIEW, REPORTS/QUERIES, and FEEDBACK. The main content area is titled 'View/Edit My Profile' and includes tabs for 'General Info', 'Portal Roles', and 'Available Systems'. A red box highlights the 'Available Systems' tab, with a red arrow pointing to it. Below the tabs is a section titled 'Available Roles for:' with a dropdown menu. A red box highlights the 'DataQs' role in this list, with a red arrow pointing to it. To the right of the dropdown are 'Add Role >' and '< Remove Role' buttons. Further right are two columns: 'Approved Roles' and 'Pending/Requested Roles'. The 'Approved Roles' column contains roles such as 'A&I - M...', 'D...', 'Q...', and 'SAFER - Access - Approved'. The 'Pending/Requested Roles' column is empty. At the top right of the profile page are 'Update Profile' and 'Cancel' buttons. The browser address bar shows the URL: https://portal.fmcsa.dot.gov/wps/myportal/enforcement/E/AccountManagement/MyProfile/!ut/p/z1/hY7LCswEE...

# Submitting Review Requests

The screenshot shows the DataQs website interface. At the top, there is a navigation bar with the United States Department of Transportation logo, the FMCSA logo (Federal Motor Carrier Safety Administration), and a user profile for Patrick Mooney. A search bar is also present. Below the navigation bar, the main content area features a 'Welcome to DataQs' section with a 'Ready to get started?' prompt and a list of resources including an 'Analyst Guide' and a 'DataQs Fact Sheet'. A prominent blue button labeled 'Start A New Request' is highlighted with a red rectangular box, and a large red arrow points upwards towards it. To the right, there is an 'About DataQs' section with a photograph of a tanker truck and text describing the system's purpose. A 'Submit Feedback' button is visible at the bottom right of the page.

# Select a function

The screenshot shows the FMCSA DataQs website interface. The header includes the FMCSA logo, a search bar, and navigation links. The main content area is titled "Request a Data Review (RDR) or a Copy of a Report" and asks the user to choose a request type. Four options are presented in cards: "Crash, Inspection, Investigation, or Audit" (highlighted with a red arrow), "Registration (MCS-150), L&I, Operating Authority (OP-1, OP-2)", "Household Goods (HHG) Complaint", and "Drug & Alcohol Clearinghouse Violation Petition". Below the first card, a list of included types is shown: Crash, Inspection, Compliance Review, Safety Audit, and CSA Investigation. A "Next" button is visible at the bottom of the selection area.

United States Department of Transportation  
FMCSA  
Federal Motor Carrier Safety Administration

LOGOUT  
Mooney, Patrick

Search FMCSA Website

DataQs

Home My DataQs Help Center Reports

## Request a Data Review (RDR) or a Copy of a Report

What is your request about? Choose one.

- Crash, Inspection, Investigation, or Audit**
- Registration (MCS-150), L&I, Operating Authority (OP-1, OP-2)
- Household Goods (HHG) Complaint
- Drug & Alcohol Clearinghouse Violation Petition

**These types include:**

- Crash
- Inspection
- Compliance Review
- Safety Audit
- CSA Investigation - Includes Onsite Focused, Onsite Comprehensive, Offsite Investigations

You will be able to identify the reason for your request in a future step. If you have a **Citation** associated with a violation on an inspection or have a concern related to a **Violation or Acute/Critical Violation**, you will be able to specify that in a later step as well.

Previous Next Cancel

Caution: Company officials will be notified of any requests related to their USDOT Number if they have a validated DataQs account.

Submit Feedback

# Or another function

The screenshot shows the FMCSA DataQs website interface. At the top, there is a navigation bar with the FMCSA logo, the text 'United States Department of Transportation', and 'Federal Motor Carrier Safety Administration'. A search bar is present with the text 'Search FMCSA Website'. Below the navigation bar, the 'DataQs' logo is displayed. The main heading is 'Request a Data Review (RDR) or a Copy of a Report' with the subtext 'What is your request about? Choose one.' There are four selection cards: 'Crash, Inspection, Investigation, or Accident Report', 'Registration (MCS-150), L&I, Operating Authority (OP-1, OP-2)', 'Household Goods (HHG) Complaint', and 'Drug & Alcohol Clearinghouse Violation Petition'. A red arrow points to the second card. Below the cards, there is a section titled 'These types include:' with a list of three items: 'Inaccurate display of MCS-150 information', 'Difficulty updating Licensing and Insurance, or Operating Authority information', and 'Improperly or not registered carriers'. To the right of this list, there is a paragraph: 'You will be able to identify the reasons for your request in a future step. You may not use this category to file updates to the respective information.' At the bottom, there are three buttons: 'Previous', 'Next', and 'Cancel'. A 'Submit Feedback' button is located in the bottom right corner.



# Or another function

United States Department of Transportation

FMCSA  
Federal Motor Carrier Safety Administration

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Search FMCSA Website

Home My DataQs Help Center Reports

## Request a Data Review (RDR) or a Copy of a Report

What is your request about? Choose one.

- Crash, Inspection, Investigation, or Audit
- Registration (MCS-150), L&I, Operating Authority (OP-1, OP-2)
- Household Goods (HHG) Complaint**
- Drug & Alcohol Clearinghouse Violation Petition

This type includes incorrect information within the National Consumer Complaint Database (NCCDB) based on:

- Duplicate Complaints (two identical complaints)
- Fraudulent Complaints (did not do business)

You will be able to identify the reasons for your request in a future step. You may not use this category to file or respond to a complaint, nor to dispute a complaint from a customer with whom you did business.

Previous Next Cancel

Caution: Company officials will be notified of any requests related to their USDOT Number if they have a validated DataQs account.

Submit Feedback

# Clearinghouse

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FMCSA  
Federal Motor Carrier Safety Administration

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Search FMCSA Website

**DataQs**

Home My DataQs Help Center Reports

## Request a Data Review (RDR) or a Copy of a Report

What is your request about? Choose one.

- Crash, Inspection, Investigation, or Audit
- Registration (MCS-150), L&I, Operating Authority (OP-1, OP-2)
- Household Goods (HHG) Complaint
- Drug & Alcohol Clearinghouse Violation Petition**

**These types include:**

- Submit a petition to contest the accuracy of data in the Clearinghouse

You will be able to identify the reasons for your request in a future step. You may not use this petition to challenge the accuracy of test results or refusals. See [§382.717](#) for details on acceptable reasons for a petition.

Previous Next Cancel

**Caution:** Company officials will be notified of any requests related to their USDOT Number if they have a validated DataQs account.

**Warning:** Any intentionally false or misleading statement, representation, or document that you provide in support of this DataQs request may subject you to prosecution for violation of Federal law by a fine of not more than \$10,000.00 or imprisonment of not more than 5 years, or both (18 United States Code 1001).

Submit Feedback



# Selecting a Report in the RDR

United States Department of Transportation  
FMCSA  
Federal Motor Carrier Safety Administration

LOGOUT  
Mooney, Patrick

Search FMCSA Website

DataQs

Home My DataQs Help Center Reports

Request a Data Review (1) Search for your report (2) Choose reason for your request (3) Complete request details (4) Review your request before submitting to FMCSA (5)

## Search for your report

Select the State where your crash, inspection, review or audit occurred

State (Required)

Provide at least ONE of the following:

USDOT Number

Filter Search by Report Type

- All report types
- Crash records
- Inspection records
- Investigations
- Safety Audits

Report Date (within 1 day)

Vehicle Plate State and Plate #

Search

Previous Cancel

U.S. DEPARTMENT OF TRANSPORTATION  
Federal Motor Carrier Safety Administration

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- DOT Web Policies & Notices

Submit Feedback

# Recommended Practices for Filing DataQ Requests

- **Attach a copy of the inspection/crash and all supporting documentation.**
- **Crash information may be reportable regardless of fault.**
- **RDRs will only be accepted electronically through the FMCSA's DataQ website.**
- **Phone or handwritten inquires will not be accepted.**

# DataQ/RDR Processing Timeline

- **SafetyNet receives RDR.**
- **Acknowledge challenge within 10 working days of becoming aware of the dispute.**
- **SafetyNet may ask for additional supporting documentation.**
- **If the requested supporting documentation is not received within 30 days, the case will be closed and the RDR will be denied.**

# Timeline, continued...

- **Supporting documentation and reports will be forwarded to the Commercial Vehicle Section.**
- **An officer will review the supporting documentation and reports.**
- **The reviewing officer may conduct additional follow-up by contacting the source of data.**



# Court Cases/Citation Issued

- **All RDRs with CHP issued citations, pending a court hearing, will be denied. Please wait for the court case to be adjudicated before submitting a DataQ.**
- **If the court process for the case has been completed, please submit/resubmit the RDR. In the RDR, please include all applicable information including the court documentation (court case minutes) for review. Screenshots will not be accepted.**

# **Who Reviews the RDRs?**

**California Highway Patrol  
SafetyNet Unit**

**CHP Commercial Vehicle Section  
Officer Mooney  
Sergeant Clements**

# Officer's Review

- **The reviewing officer will either approve or deny the challenge.**
- **All denied RDRs will be reviewed by a supervisor.**
- **If the supervisor confirms, the RDR is denied.**
- **SafetyNet staff will electronically notify the requestor of the outcome. If further review is requested, please update the status to "Pending."**

# Appeals

- **If the carrier disagrees with the denial response, the carrier is offered only ONE appeal. If clarification is needed, please use the electronic DataQ platform to seek clarification prior to resubmitting the RDR.**
- **THERE ARE NO FURTHER APPEALS.**
- **The FMCSA cannot change state data without state approval.**

# Important

- **RDRs without supporting documentation will be denied.**
- **Do not automatically assume when there are multiple violations for the same section, it is “stacking.” Brake violations and tire violations are commonly thought to be stacked violations, but are separate, independent violations.**

# Violations Repaired at Scene



- **When an officer or inspector signs off a violation, it indicates that a violation was repaired/corrected, not that it did not exist at the time of the inspection. This violation remains on the report.**



# How a Carrier Can Minimize RDRs

- **Driver: Conduct a thorough pre-trip inspection.**
- **Carrier: Properly maintain the fleet with continual vehicle inspections and educate drivers of requirements, especially regarding hours-of-service.**
- **Out-of-Service Violations: Please request an explanation/clarification at the scene. If needed, speak with the supervisor at the scene at the time of the inspection.**

# How to Improve a Compliance Safety and Accountability Score

- **Violation-free inspections.**
- **Behavior Analysis and Safety Improvement Categories (BASICS): Unsafe Driving, Crash Indicator, Hours-of-Service, Vehicle Maintenance, Controlled Substances/Alcohol, Hazardous Materials Compliance, and Driver Fitness.**
- **No inspections with a violation in the BASICS in the last year.**
- **DataQ does not equal traffic school.**

# Questions?



**Commercial Vehicle Section**  
**(916) 843-3400**

