



California Highway Patrol

Commercial Vehicle Section



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Compliance, Safety, Accountability

Introduction to the Safety Measurement System Version 3.0

September 2013

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What is CSA?

- CSA is the Federal Motor Carrier Safety Administration's (FMCSA) enforcement and compliance program used to achieve the agency's mission to reduce commercial motor vehicle crashes, fatalities, and injuries
- CSA has not resulted in any new regulations
- CSA was launched in December 2010





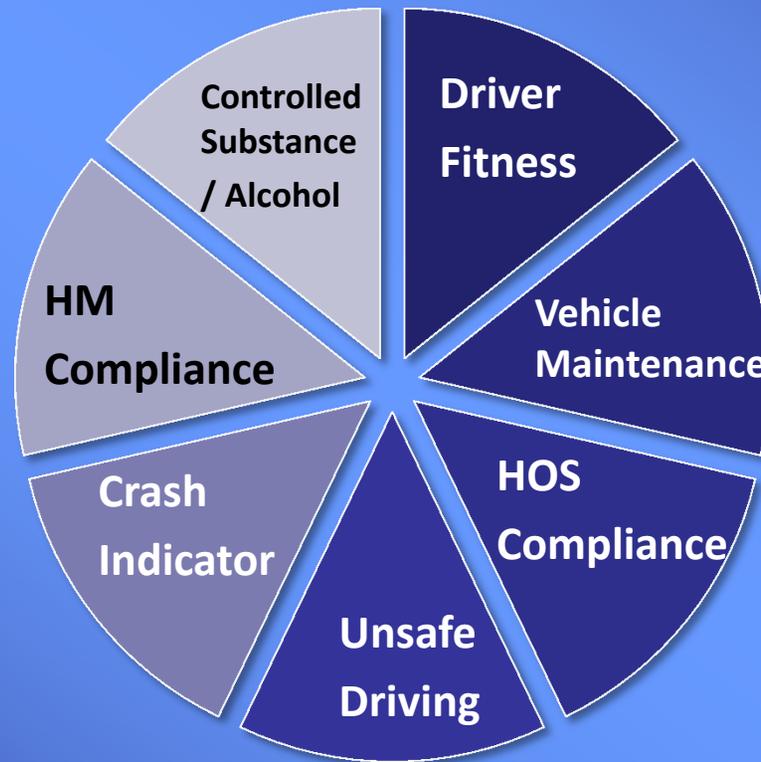
Three Core Components

1. Safety Measurement System (SMS)
Improved ability to identify demonstrated safety problems
2. Interventions process
Employs an array of interventions instead of the single option, labor-intensive compliance review
3. Proposed approach to Safety Fitness Determination (SFD)
SFD would be tied to current safety performance
(Not currently in effect, SFD going through rulemaking process)





Safety Measurement System



Behavior Analysis Safety Improvement Categories (BASICS)





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Methodology Overview

- Gather 24 months of on-road safety event data (i.e., inspections, crashes) to create a safety event history
- Place each carrier violation and/or crash into a BASIC
- Convert BASIC data into quantifiable measure/rate
- Develop a percentile rank for each BASIC based on each carrier BASIC measure

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Safety Event Data

Safety event data attributed to 525,000 active carriers:

- 24 months of carrier on-road safety performance:
 - 6.3 Million inspections
 - 11.2 Million safety-based violations discovered
 - 255,000 crashes





BASIC Data

- Safety Event Data Sorted by BASIC
 - Unsafe Driving
 - Hours-of-Service
 - Driver Fitness
 - Controlled Substances/Alcohol
 - Vehicle Maintenance/Cargo-Related
 - Hazardous Materials
 - Crash





BASIC Measures

BASIC Data → Quantifiable Measures

Considerations:

- Time Weighting/Time Frame
- Severity Weighting
- Severity Weight Cap
- Violation Cap
- Segmentation
- Normalization





Unsafe Driving BASIC



- Operation of CMVs in a dangerous or careless manner
- Examples:
 - Speeding
 - Reckless driving
 - Improper lane change





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HOS Compliance BASIC

- Operation of CMVs by drivers ill, fatigued, or in non-compliance with the hours-of-service (HOS) regulations
- Examples:
 - HOS
 - Form and Manner
 - Operating CMV while ill or fatigued (all Part 395)



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Driver Fitness BASIC



- Operation of CMVs by drivers who are unfit to operate a CMV due to lack of training, experience, or medical qualifications
- Examples:
 - Failure to have valid and appropriate CDL
 - Medically unqualified to operate a CMV





Controlled Substances/Alcohol BASIC

- Operation of a CMV while impaired due to alcohol, illegal drugs, and misuse of prescription medications or over-the-counter medications
- Examples:
 - Use or possession of controlled substances or alcohol





Vehicle Maintenance BASIC

- Operation of CMVs having improper or inadequate maintenance
- Examples:
 - Brakes
 - Lights
 - Other mechanical defects
 - Failure to make required repairs
 - Cargo Securement





Crash Indicator



- Histories or patterns of high crash involvement, including frequency and severity. Based on state-reported crash records.





HM Compliance BASIC

- Examples
 - Hazardous Materials Incidents
 - Hazardous Materials Shipping Papers
 - Hazardous Waste Manifest
 - Cargo Tank Violations





Algorithms and Modifiers

$$\text{BASIC Measure} = \frac{\text{Total of time \& severity weighted application violations/crashes}}{\text{Average PUs x Utilization Factor}}$$

$$\text{Average PU} = \frac{\text{PU Current} + \text{PU 6 Months} + \text{PU 18 Months}}{3}$$

These two equations are used to calculate a carriers Unsafe Driving BASIC score & Crash Indicator Assessment





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Algorithms and Modifiers Continued

$$\text{BASIC Measure} = \frac{\text{Total of time \& severity weighted application violations}}{\text{Total time weight of relevant inspections}}$$

This equation is used to calculate the Driver Fitness BASIC, Controlled Substance/Alcohol BASIC, Vehicle Maintenance BASIC, and HM Compliance Basis

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Algorithms and Modifiers Continued

- Violation within the last 6 months x 3
- Violations more than 6 months and less than 12 months x 2
- Violations more than 12 months and less than 24 months x 1

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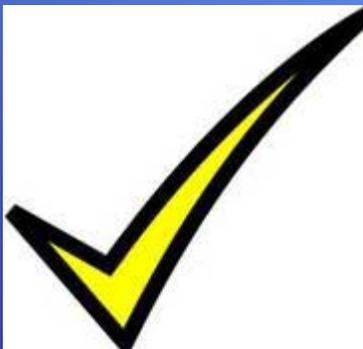


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Algorithms and Modifiers Continued

All safety events are assigned a time weight. The more recent the event the greater the impact on the carriers record. When events are in excess of two years they no longer are used to assess a carrier's score



Scores are checked and updated monthly by FMCSA





Percentile

BASIC Measures → Percentile Rank

- Based on each BASIC measure, develop percentile rank indicating carrier's BASIC performance
 - Provides a relative assessment of performance
 - Allows for prioritizing intervention resources by behavior
 - Higher percentage = worse performance





Percentile

(Continued)

- Considerations:
 - Data Sufficiency Standards – define events/exposure necessary to generate a measure
 - Current Inspection and Crash Data – 12 or 24 months
 - Safety Event Grouping – compare measures of carriers with similar numbers of events





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Alert BASICS



Carrier BASIC Assessments (Alerts) are determined by two inputs:

- SMS results
 - Percentiles calculated based on on-road performance
 - BASIC is considered alert if percentile is above threshold
- Serious Violations (CSA investigations and/or Compliance Reviews)
 - Egregious non-compliance requiring immediate corrective action
 - Directly related to carrier's management and/or operation
 - If serious violation is found, BASIC is considered to be in an alert status and displayed accordingly on a carrier's record for 12 months

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Carrier Measurement: SMS Results

Welcome to the Motor Carrier Safety Measurement System

The SMS provides an assessment of a motor carrier's on-road performance and investigation results within the Behavior Analysis and Safety Improvement Categories (BASICs). Assessments cover 24 months of activity and results are updated monthly. For current Motor Carrier Safety Ratings visit [SAFER](#) and for current operating authority and insurance information visit [Licensing and Insurance](#) (L&I) system.

SMS Enhancements

Effective December 2012
SMS has been updated to
version 3.0

[More details](#)



Select a BASIC below to view details

BASICs Overview	What Does This Mean?	PERFORMANCE	BASICs Status
<i>Based on a 24-month record ending July 26, 2013</i>			
Unsafe Driving		On-Road: 85.8%	Investigation: [icon] = [icon]
Hours-of-Service (HOS) Compliance		72%	[icon] = [icon]
Driver Fitness		56%	[icon] = [icon]
Controlled Substances and Alcohol		0%	[icon] = [icon]
Vehicle Maintenance		80.4%	[icon] = [icon]
Hazardous Materials (HM) Compliance		< 5 insp. w/ viol.	[icon] = [icon]
Crash Indicator		25.9%	Not Applicable = [icon]
Insurance and Other		Not Applicable	[icon] = [icon]

History | [USE OF SMS DATA/INFORMATION](#) | Driver Information

For more information on the BASICs Overview please visit our [Information Center](#)

ICON LEGEND

Serious violation cited within last 12 months from an investigation.

Denotes this carrier exceeds the FMCSA [intervention threshold](#) relative to its safety event grouping based upon roadside data and/or has been cited with one or more serious violations within the past 12 months during an investigation. Therefore, this carrier may be prioritized for an intervention action and roadside inspection.

Print-Ready Measurement Profile

SUMMARY OF ACTIVITIES

	Number	OOS Rate
Total Inspections:	406	
Driver Inspections:	404	8 %
Vehicle Inspections:	199	28 %
Placardable HM Inspections:	11	9 %
% Placardable HM Inspections:	6 %	
Total Crashes*:	5	
Injury/Fatal Crashes:	0	
Fatal Crashes:	0	
Injury Crashes:	0	
Towaway Crashes:	5	

*Crashes listed represent a motor carrier's involvement in **reportable crashes**, without any determination as to responsibility. [Continue for details.](#)

RECENT INVESTIGATIONS

The following are up to five most recent investigations:

Intervention Type	Date
Non-Ratable Review	5/3/2011
Non-Ratable Review	10/28/2009

DATA CENTER

Scope:

File Type:

[PRINT](#) [DOWNLOAD](#)

Carrier Registration Information as of July 26, 2013

[Information Center](#)

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	(Based on a 24-month record ending July 26, 2013)	On-Road	Investigation
Unsafe Driving		85.8%	
Hours-of-Service (HOS) Compliance		72%	
Driver Fitness		56%	
Controlled Substances and Alcohol		0%	
Vehicle Maintenance		80.4%	
Hazardous Materials (HM) Compliance		< 5 insp. w/ viol.	
Crash Indicator		25.9%	Not Applicable
Insurance and Other		Not Applicable	

[History](#) [USE OF SMS DATA/INFORMATION](#)
[Driver Information](#)
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DATA CENTER

Scope:

File Type:

[PRINT](#) [DOWNLOAD](#)

Carrier Registration Information as of July 26, 2013

[Information Center](#)





Violation Details Provided in SMS

U.S. Department of Transportation
Federal Motor Carrier Safety Administration
A&I Online: Safety Measurement System

A&I LOGIN | CONTACTS | FEEDBACK | FMCSA.GOV | FMCSA PORTAL | DOT.GOV

Search All FMCSA Sites

A&I SITES | SMS HOME | CARRIER SEARCH | REPORTS | DOWNLOADS | INFORMATION CENTER

SMS Home > BASIC Details

AV CARRIERS INC DOT#:1855825 SMS Methodology

Hours-of-Service (HOS) Compliance
Operation of CMVs by drivers who are ill, fatigued, or in non-compliance with the Hours-of-Service (HOS) regulations. (FMCSR Parts 392 and 395)

BASIC Overall Status
Exceeds the Intervention Threshold to be prioritized for intervention
(Based on a 24-month record ending July 26, 2013)

Data Center
Scope: Logged in users only
File Type: Excel

On-road Performance Detail | Investigation Results Detail | Performance Tools

On-road Performance Overview

MEASURE: 1.15
PERCENTILE: 72%
(Threshold: 60%)

Safety Event Grouping
101-500

Relevant Inspections: 404
Total Inspections with HOS Compliance Violations: 93
Total HOS Compliance Violations: 118

Information Center
Select a topic below to view information:

- What is a percentile?
- How is a carrier's Behavior Analysis and Safety Improvement Category (BASIC) Overall Status determined?
- What can a motor carrier do to improve?
- How can a carrier improve in the Hours-of-Service (HOS) Compliance Behavior Analysis and Safety Improvement Category (BASIC)?

Internet





Carrier & Public Access to Measures and Percentiles

- Carriers have access to full SMS results and BASIC measurements
- Public has access to SMS results and BASIC measurements except for percentile scores for the Crash Indicator and Cargo-Related BASIC





How does a carrier improve their CSA score?

- Violation Free Inspections
- Unsafe Driving and Controlled Substances/Alcohol
BASICS
 - No inspections with a violation in these BASICS
in the last year





How does a carrier improve their CSA score?

(Continued)

- Crash Indicator
 - No percentile assigned if no crashes in last year
- HOS, Driver Fitness, Vehicle Maintenance and Cargo-Related BASICS
 - No inspections with a violation in that BASIC within the past year; **and** most recent relevant inspection does not have a violation of that BASIC





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Drivers – CSA and Pre- Employment Screening Program

- FMCSA does not “rate” drivers
- Motor carriers do not inherit any newly-hired driver’s past violations
- Pre-Employment Screening Program (PSP):
- Is a Congressionally-mandated program
- Provides perspective employer with driver inspection, crash, and violation history if driver signs release. No assessment or score provided with the data

* 3rd party vendors are aggregating PSP data for carriers and developing “CSA Driver scorecards” *

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SMS Improvements

- Strengthened the Vehicle Maintenance BASIC by incorporating cargo/load securement violations from the Cargo-Related BASIC
 - Reducing a bias in the Cargo-Related BASIC whereby flatbed operators are disproportionately identified for intervention
- Changed the Cargo-Related BASIC to the HM Compliance BASIC to better identify safety problems related to Hazardous Materials
 - Removed load securement violations so that only HM violations remain





SMS Improvements

(Continued)

- Better aligned the SMS with IEP regulations
 - SMS now properly attributes each Intermodal Equipment Provider (IEP) trailer violation to either the IEP or the motor carrier based on the ability of the driver to find the violation as part of a pre-trip inspection
- Aligned violations included in the SMS with CVSA inspection levels by eliminating vehicle violations derived from driver-only inspections and driver violations from vehicle-only inspections





SMS Improvements

(Continued)

- More accurately identify carriers involved in transporting HM or passengers
 - These carriers are subject to more stringent thresholds in the SMS
- More accurately identify carriers involved in transporting passengers
 - These carriers are subject to more stringent thresholds in the SMS





SMS Improvements

(Continued)

- Modified the SMS Display to
 - Replace the terms Insufficient Data and Inconclusive to fact-based definitions
 - Break out crashes with injuries and crashes with fatalities
- Removed 1 to 5 mph speeding violations
 - Applies to the prior data, and all future SMS data
- Lowered the severity weight for speeding violations that do not designate a mph range above the speed limit to 1 point





SMS Improvements

(Continued)

- Aligned the severity weight of paper and electronic logbook violations (they are now weighted equally)
- Changed the name of the Fatigued Driving (HOS) BASIC to the HOS Compliance BASIC





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SMS Improvement Process

- SMS is designed and intended to be continually improved.
 - FMCSA has responded to feedback from industry, State Partners, and other stakeholders
- FMCSA has taken a systematic and transparent approach to rolling out improvements
 - Provide enforcement personnel and motor carriers a preview period prior to implementation

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CSA and California

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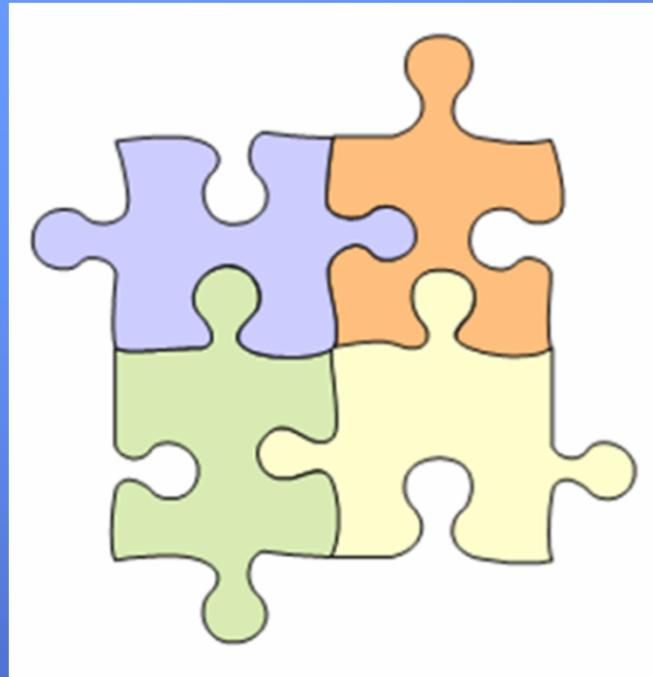
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California Data scheme for CSA 2013



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The California contact for completed vehicle and driver inspections

SAFETY NET

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The California contact for completed vehicle and driver inspections

- At CHP HQ

SAFETY NET





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Uploads all handwritten inspections to FMCSA

SAFETY NET

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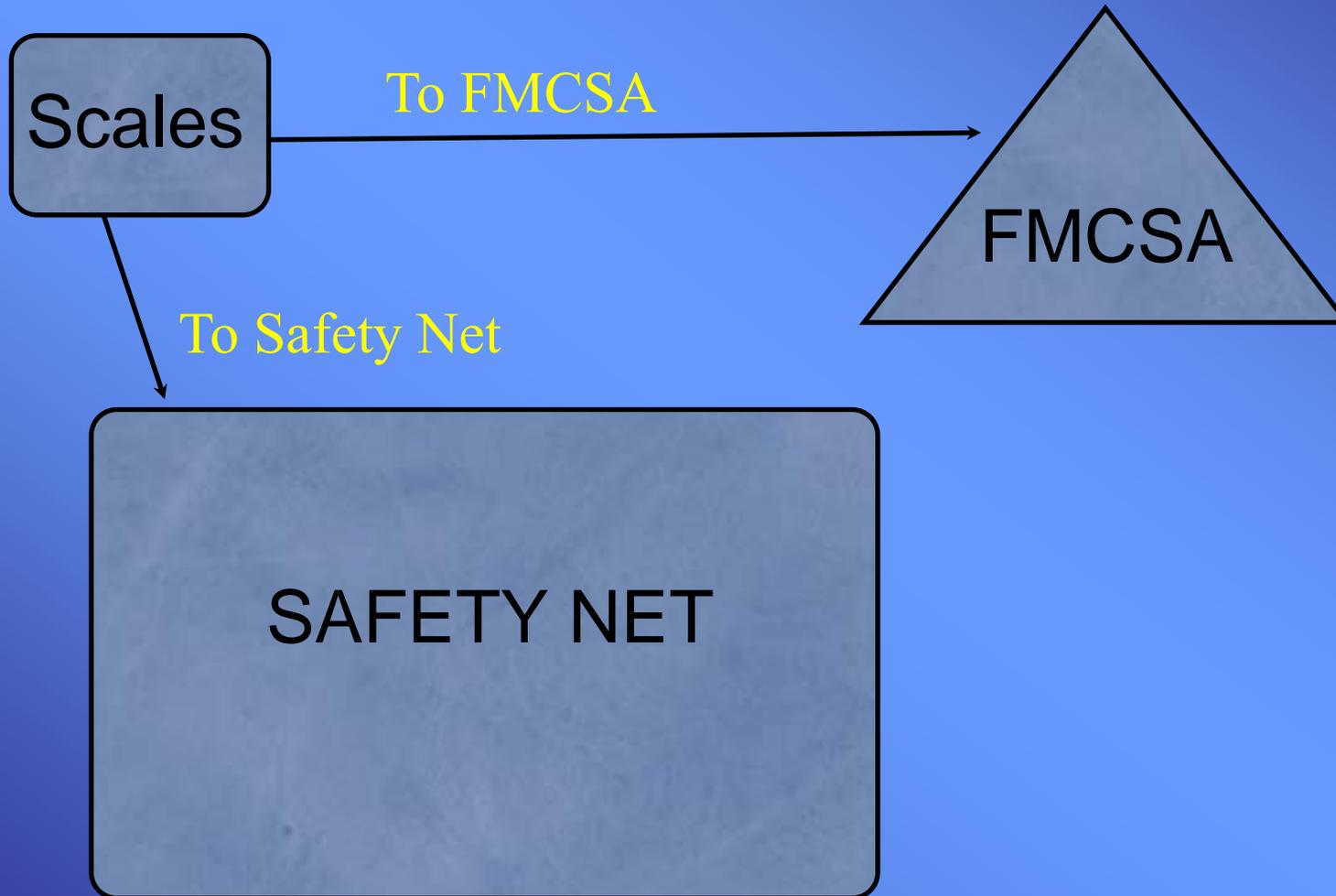
Scales

- All Inspections completed at Commercial Vehicle Enforcement Facilities





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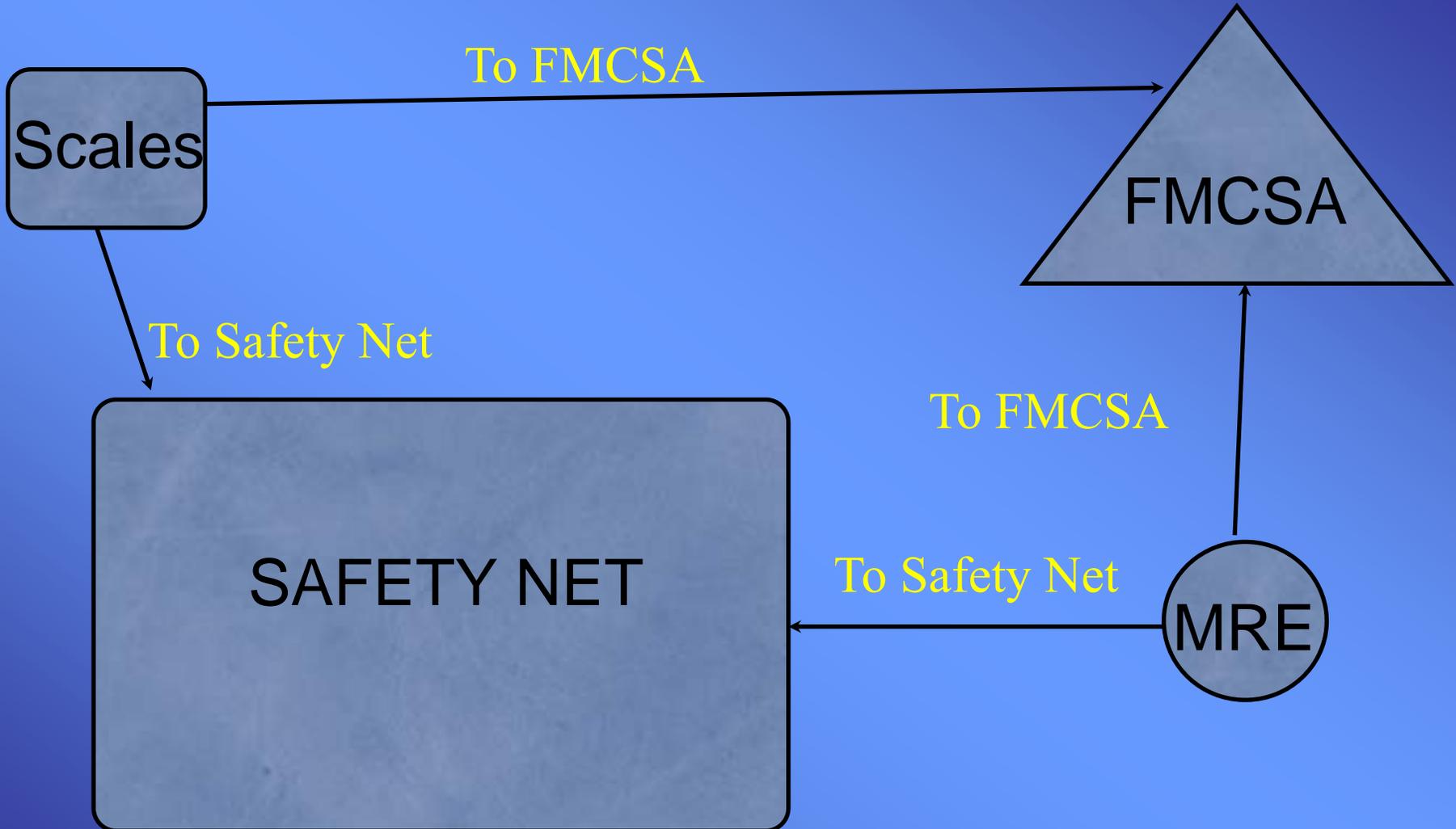
Mobile Road
Enforcement
(MRE)

=





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Motor Carrier
Specialist
(MCS)

=



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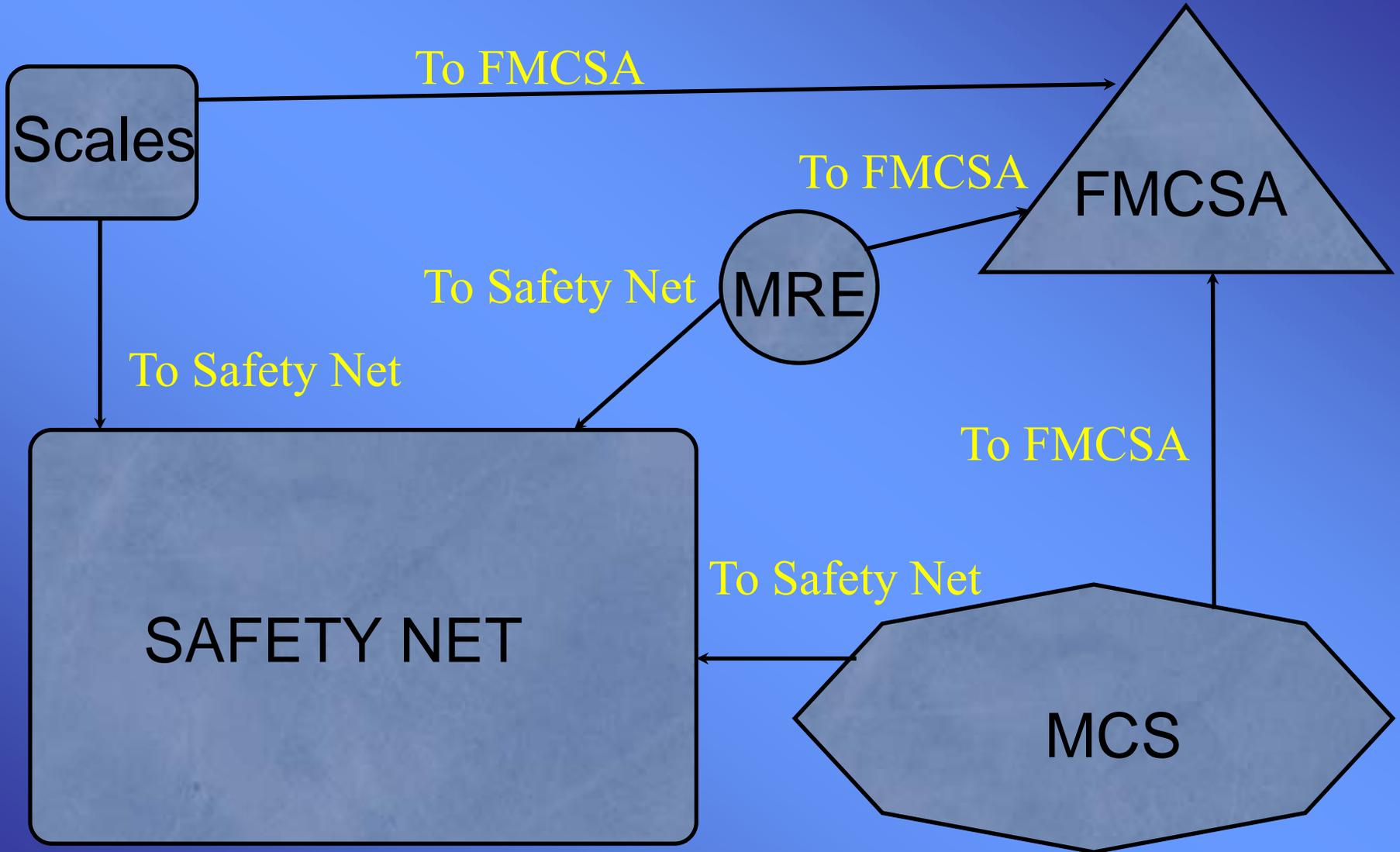


MCS
(Biennial Terminal Inspections)
*Level 5 only





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**Reportable
Collisions**

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Reportable
Collisions

Fatality
= Injury (transported)
= Disabling damage
= Hazardous Materials





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Disputing State of California Violations on Carrier Record



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Who Reviews Challenges

California Highway Patrol's

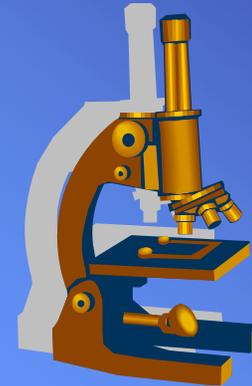
- Commercial Vehicle Section
- Safety Net Unit





Review Procedures

- Read all submitted information
- Research to verify
- Use various tools and resources
- Forward if appropriate (second opinion)
- Respond back through Data Q process





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Carrier Access to DataQ FMCSA Website

<https://portal.fmcsa.dot.gov>

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HOME | RULES & REGULATIONS | REGISTRATION & LICENSING | SAFETY & SECURITY

FMCSA Portal

SUMMARY OF HOURS OF SERVICE (HOS) REGULATIONS AS OF JULY 2013

Changes Compared to Current Rule

PROVISION	CURRENT RULE	FINAL RULE - COMPLIANCE DATE JULY 1, 2013
Limitations on minimum "24-hour restarts"	(1) Must include two periods from 1 a.m. to 5 a.m., home terminal time.	(1) Must include two periods from 1 a.m. to 5 a.m., home terminal time.
Rest breaks	(2) May only be used once per week, 168 hours, measured from the beginning of the 7th consecutive day.	(2) May only be used once per week, 168 hours, measured from the beginning of the 7th consecutive day.
PROVISION	Day 1 1. OFF DUTY 2. SLEEP 3. BREAKS 4. ON DUTY 5. OFF DUTY	Day 1 1. OFF DUTY 2. SLEEP 3. BREAKS 4. ON DUTY 5. OFF DUTY
On-duty time	Includes any time in California	Includes any time in California

Now in effect, the updated Hours-of-Service safety requirements are designed to prevent truck crashes by ensuring drivers can get the rest they need to operate safely.
Learn More about Hours of Service >>

NEWS & ALERTS

- FMCSA's Fraud Task Force Announces New Initiative Against Three Chicago-Area Household Goods Moving Companies (07/17/13)
- Motorcoach Safety Advisory Bulletin - Exceeding Tire Load Ratings (07/05/13)
- U.S. Department of Transportation Declares Alaska Motorcoach Driver to be an Imminent Hazard to Public Safety (07/05/13)
- Federal Motor Carrier Safety Administration Announces Almost \$1 Million to Train Veterans, Military Families for Jobs in Transportation Industry (07/03/13)

See More News >>

RULES & REGULATIONS

Search Regulations Go

- Summary of HOS Regulations **Updated!**
- HOS Visor Card for Truck Drivers

CMV Awareness Course

Regulations for:

- Drivers
- Vehicles
- Hazmat
- Companies
- Regulatory Guidance

Learn More:

- Latest Rulemakings & Notices
- Hours of Service
- How to Comply (ETA Package)
- Medical Program

More Rules & Regulations >>

REGISTRATION & LICENSING

Get your USDOT Number, Operating Authority, HM Safety Permit and Cargo Tank Number:

- Request PIN (USDOT/Docket Number)

Register or Make Updates Online

Step-by-Step Help with the Registration Process

Download Forms

More Registration & Licensing >>

QUICK LINKS

CONSUMER PROTECTION

- Bus & Passenger Carrier Safety
 - SaferBus Mobile App: iPhone | Android **New**
 - ADA Guidelines for OTRB Companies
 - Search for Companies in Your Area & View Safety Data
 - View Company Safety Statistics & Reports
 - File a Consumer Complaint
- Household Goods (Protect Your Move)
 - Search for Movers & Complaint History
 - File a Consumer Complaint
 - Credit and Debit Card Refunds **New**
- Report a Safety Violation or Complaint

OTHER FMCSA WEB SITES

- MEXICO PILOT PROGRAM
- TRUCK
- BUS
- DRIVER

Internet

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Home > Rules & Regulations

Rules & Regulations

Overview

Federal Regulations

- All
- Driver
- Vehicle
- Company
- FMCSA Hazmat
- Regulatory Guidance

Rulemakings and Notices

- Final Rules
- Interim Final Rules
- Proposed Rules
- Notices
 - Retention of Supporting Docs & Use of Electronic Mobile Devices Policy

Topics of Interest

- Hours-of-Service (HOS) Summary
- Distracted Driving
- Hazardous Materials
- Intermodal Equipment Providers (IEP)
- New Entrant Safety Assurance
- Medical Program
- Medical Expert Panels
- NAFTA Rules
- Drug & Alcohol Testing

Federal Regulations

- All Regulations & Guidance
 - Driver Regulations
 - Vehicle Regulations
 - Company Regulations
 - FMCSA Hazmat Regulations
 - Regulatory Guidance

Rulemakings and Notices

- Final Rules
- Interim Rules
- Proposed Rules
- Notices
 - Retention of Supporting Docs & Use of Electronic Mobile Devices Policy
- How to View and Comment on Rulemakings
 - Español

Topics of Interest

- New Entrant Web Training Course for Industry Partners
- CMV Awareness Course
- Hours of Service (HOS) **Updated**
- Distracted Driving
- Intermodal Equipment Providers (IEP)
- Hazardous Materials (HM)
- Medical Program
- NAFTA Rules
 - Proposed Agreement on U.S.-Mexico Cross-Border Trucking Emphasizes Safety and Efficiency
- Drug and Alcohol Testing

Compliance Aids

- How to Comply with Safety Regulations (ETA Package)
- How to Comply with Federal Hazmat Regulations
- Guidance for the Use of Binding Arbitration

Useful References

Driver

- Alcohol and Drug Rules
- HOS Logbook Examples
- Visor Cards

Vehicle

- Cargo Securement
- Vehicle Markings

Company

- DOT Procedures for Drug and Alcohol Testing
- "Unfit Carrier" Procedures
 - Español
- HOS Logbook Examples
- Small Passenger-carrying Vehicles

Broker

- Small Entity Compliance Guide for Broker Operations (PDF) **New**



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FMCSA Login

U.S. Department of Transportation
Federal Motor Carrier Safety Administration
FMCSA Portal

Login to Access the FMCSA Portal

User ID:

Password:

[Forgot your Password?](#) [Forgot your User ID?](#) [Unlock your Account?](#)

To register for a portal account, please click [here](#).

To access portal training, please click [here](#).

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Done

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DataQs: MyDataQs - Windows Internet Explorer

https://portal.fmcsa.dot.gov/dataqs_sso/compass/MyDataQs/MyDataQs.aspx

File Edit View Favorites Tools Help

★ Favorites | CHP-Community Home Page | CHP Intranet - Information ... | MSS Web Workstation | Carrier Information System | Web Slice Gallery

DataQs: MyDataQs

U.S. Department of Transportation
Federal Motor Carrier Safety Administration
DataQs

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Search All FMCSA Sites

My Profile

Logged in as: *Kay, Carolyn*
View profile
Log out

Help Center →

Instructions, FAQs, and other materials to help you navigate this website.

User Guide & Manual →

A practical guide for Federal and State data quality practitioners.

My DataQs: Carolyn Kay (FMCSA/State Agency User)

What would you like to do?

1 Add Requests

Click the orange "Add a Request" button to request a review of FMCSA-issued data. or Advanced users who know the request type may click the grey "Start Advanced Form" button.

2 Monitor Requests

Monitor the status of your request in the List of Reviews Requested below. Select "Details" to view the full request and to add or delete information. The list defaults to showing only the requests matching the currently applied search criteria displayed above the List of Reviews Requested. You can modify the search criteria by clicking the Advanced Search link.

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DataQs: Add a Request - Windows Internet Explorer

https://portal.fmcsa.dot.gov/dataqs_sso/compass/mydataqs/addrequest.aspx

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Federal Motor Carrier Safety Administration
DataQs

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Search All FMCSA Sites **Go**

Home | My DataQs | Help Center | Reports

My Profile

Logged in as: **K**
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A practical guide for Federal and State data quality practitioners.

Notifications !

The list below identifies Requests pending action from your agency.

Announcements

DataQs Enhancements May

Add a Request - Step 1

1 - Select Event 2 - Select Type 3 - Confirm Selection 4 - Enter Details 5 - Submit Docs 6 - Confirm Request

What are you inquiring about?

Choose one of the event types you want to have reviewed.

Note: Many FMCSA systems are updated using a monthly snapshot of the Motor Carrier Management Information System (MCMIS). Data corrections made as a result of a DataQs request will be reflected in a subsequent update of the respective FMCSA system. Check the website of that FMCSA system to determine the latest update.

Roadside

- Crash Event
- Inspections/Violations (including requesting a copy of a report)
- Warnings
- Citations

Non-Roadside

- U.S. DOT Audit/Investigation (examples include: safety audits, compliance reviews and CSA Investigations)
- Registration/Insurance
- Household Goods Complaints

None of the above

- I don't know

Caution

Company officials will be notified of any requests related to their U. S. DOT Number if they have a valid DataQs account. Read this related [FAQ](#) for more information.

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California Highway Patrol

Commercial Vehicle Section



DataQs: MyDataQs - Windows Internet Explorer

https://portal.fmcsa.dot.gov/dataqs_sso/compass/MyDataQs/MyDataQs.aspx

File Edit View Favorites Tools Help

CHP-Community Home Page CHP Intranet - Information ... M55 Web Workstation Carrier Information System Web Slice Gallery

DataQs: MyDataQs

request a review of FMCSA-issued data. click the grey "Start Advanced Form" button.

Add a Request **Start Advanced Form**

2 Monitor Requests

Monitor the status of your request in the List of Reviews Requested below. Select "Details" to view the full request and to add or delete information. The list defaults to showing only the requests matching the currently applied search criteria displayed above the List of Reviews Requested. You can modify the search criteria by clicking the Advanced Search link.

List of Reviews Requested **10 Open** **16 Pending** **21,918 Closed** **2 Notifications**

ID # SEARCH **Go** [Advanced Search](#)

SEARCH CRITERIA: Assigned to: CA HP Status: All Open, All Pending

ID NUMBER	EVENT STATE	STATUS	LAST UPDATE	TYPE	DOCUMENTS AVAILABLE
▶ 1020731	CA	New	7/17/2013	Inspection - Incorrect Violation	No Details Print
▶ 1020592	CA	Open - Pending Agency Review	7/17/2013	Inspection - Assigned to Wrong Carrier	Yes Details Print
▶ 1020562	CA	New	7/16/2013	Inspection - Incorrect Violation	No Details Print
▶ 1020499	CA	New	7/16/2013	Inspection - Incorrect Information	Yes Details Print
▶ 1020336	CA	Open - Pending Agency Review	7/17/2013	Inspection - Assigned to Wrong Carrier	Yes Details Print
▶ 1020303	CA	New	7/16/2013	Inspection - Incorrect Violation	Yes Details Print
▶ 1020268	CA	New	7/16/2013	Inspection - Incorrect Violation	No Details Print
▶ 1020225	CA	New	7/16/2013	Inspection - Incorrect Violation	Yes Details Print
▶ 1020156	CA	New	7/16/2013	Inspection - Incorrect Information	No Details Print
▶ 1019943	CA	New	7/15/2013	Inspection - Incorrect Information	No Details Print

Internet 100%

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DataQs Enhancements May 2013 [more](#)





DataQ Challenges

- Inspection data from enforcement facilities (Level 1-6)
- Inspection data from BIT & terminal inspection
 - Vehicle violations only
- Data from accident reports
- Data from mobile road enforcement inspections
- Moving violations notes on inspection reports
 - Whether ticket written or not





California Highway Patrol

Commercial Vehicle Section



- Challenges will only be accepted electronically thru DataQ's
- Phone or handwritten inquires will not be accepted





California *Highway Patrol*

Commercial Vehicle Section



TIMELINE

- Safety Net receives challenge
- Acknowledge challenge within 10 working days upon becoming aware of the dispute
- Safety Net may ask for additional supporting documentation

* If supporting documentation is not received within 30 days case will be closed and challenge denied.



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Commercial Vehicle Section



TIMELINE

If the challenge involves a violation or citation

- Supporting documentation and reports will be forwarded to Commercial Vehicle Section
- Reviewing Officer will review supporting documentation and reports
- Reviewing Officer may do additional follow-up by contacting source of data

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Officer's Review

- Reviewing Officer will either deny or grant challenge
- Denied challenges will be reviewed by Reviewing Officers' supervisor
- If supervisor confirms, challenge is denied
- Safety Net staff will notify the requestor electronically





California *Highway Patrol*
Commercial Vehicle Section



THERE ARE
NO FURTHER
APPEALS.

🗺️ FMCSA cannot change state
data without state approval

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Commercial Vehicle Section



Recommended practices for filing DataQ requests

- Attach both a copy of the inspection/crash and supporting documentation

Collision information may be reportable regardless of fault

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California Highway Patrol
Commercial Vehicle Section



 **IMPORTANT**

Challenges without supporting documentations
will be denied

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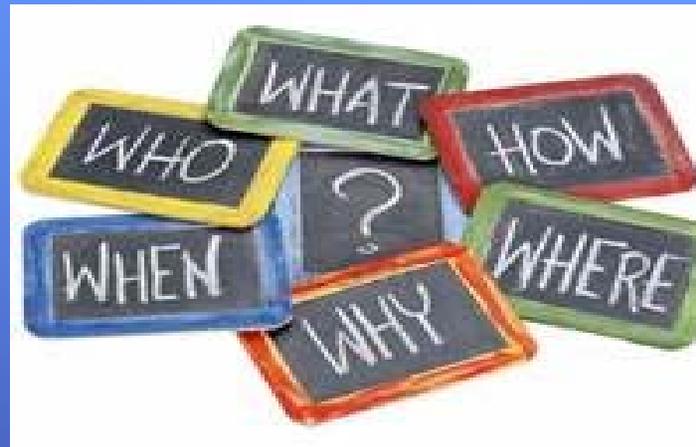
Commercial Vehicle Section



- File requests promptly



- Explain in detail the circumstances surrounding the violation and why they should be removed





- Take photographs at the time of the inspection



- Ensure photographs are time and date stamped





California Highway Patrol
Commercial Vehicle Section



- Do not automatically assume when you see multiple violations for the same section that this is an example of “Stacking”





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Commercial Vehicle Section



- When an officer or inspector signs off a violation it indicates that a violation was corrected not that it did not exist

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Citations requiring a court appearance





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Questions???



Presentation by
California Highway Patrol
Commercial Vehicle Section
Officer Mark McNabb
(916) 843-3400

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