



CALIFORNIA HIGHWAY PATROL NEWS RELEASE

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CHP HONORS PUBLIC SAFETY DISPATCHERS DURING NATIONAL TELECOMMUNICATORS WEEK

SACRAMENTO—The California Highway Patrol (CHP) proudly honors its public safety dispatchers during National Public Safety Telecommunicators Week (NPSTW), April 13-19, 2025, to celebrate their extensive contributions to public safety.

“Each day, our public safety dispatchers stand as the first line of support for California’s communities and our officers in the field,” said CHP Commissioner Sean Duryee. “Their calm, professionalism, compassion and unwavering commitment under pressure save lives and keep us all safe. We honor these extraordinary individuals whose voices guide us through our darkest moments and whose dedication exemplifies the very best of public service.”

CHP dispatchers are trained to handle high-pressure situations, whether coordinating responses to traffic crashes, natural disasters or other emergencies. Without their commitment, devotion and hard work, countless lives and properties would be in jeopardy. With each new crisis, dispatchers are an indispensable link between our officers, the public and vital support services, ensuring the right resources are deployed swiftly and effectively.

NPSTW is a nationally recognized week designated by Congress to honor and show appreciation for those who perform telecommunications-related duties. In recognition of their importance, [Assembly Bill 1945](#), signed into law by Governor Gavin Newsom in 2020, officially classified public safety dispatchers as first responders—a well-deserved acknowledgment of their vital work behind the scenes.

The CHP operates 24 Communications Centers across California and employs nearly 800 public safety operators and dispatchers. In 2024 alone, CHP dispatchers answered more than 5.8 million calls for service, which included 3.9 million 9-1-1 calls.

In an emergency, every second counts. If you need to call 9-1-1, remember to stay calm, speak clearly and follow the dispatcher's instructions—they will be there to help you.

The CHP seeks individuals ready to serve as public safety dispatchers and operators. If you have strong communication skills, can stay calm under pressure and are committed to helping others, this may be your opportunity. To learn more and view upcoming hiring events, visit [CHPBeTheVoice.com](https://www.chpbe.thevoice.com).

The mission of the CHP is to provide the highest level of Safety, Service, and Security.

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B-Roll of CHP Dispatch personnel in action can be found [here](#).

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