

CALIFORNIA HIGHWAY PATROL

GENERAL ORDER 0.1

REVISED APRIL 2020

DEPARTMENTAL MISSION STATEMENT AND ORGANIZATIONAL VALUES

1. GENERAL. The purpose of this General Order is to define the mission and organizational values of the California Highway Patrol (CHP). Adherence to the Department's mission and organizational values is critical in earning the trust of the people of California and fulfilling our commitment to service.

2. MISSION. The mission of the CHP is to provide the highest level of Safety, Service, and Security. This is accomplished through four departmental goals:
 - **Protect Life and Property**—We make California a great place to live, work, and travel by reducing fatalities, injuries, and crime.
 - **Enhance Public Trust Through Superior Service**—We are committed to providing first class customer service through the expansion of valuable programs, and through demonstrating departmental accountability and efficiency.
 - **Invest in Our People**—We develop and support our workforce to sustain a world-class organization.
 - **Anticipate Public Safety and Law Enforcement Trends and Provide Assistance to Allied Agencies**—Respond to emerging law enforcement demands with allied agencies' need for support, training, and assistance.

3. ORGANIZATIONAL VALUES. To accomplish our mission, we are committed to the following organizational values as the foundation of our pledge to public Safety, Service, and Security:
 - Respect for others.
 - Fairness.
 - Ethical practices.
 - Equitable treatment for all.

OFFICE OF THE COMMISSIONER

OPI: 003