

CHAPTER 13
ASSISTANCE TO THE HOMELESS
JULY 2020

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CHAPTER 13

ASSISTANCE TO THE HOMELESS

1. PURPOSE. The purpose of this chapter is to establish procedures for the Department's response to provide assistance to the homeless.

2. DEFINITION. A person is considered homeless if they do not have a fixed, regular nighttime residence, or their primary nighttime residence is a temporary accommodation in a supervised shelter, a halfway house, the residence of another person, or a place not designed for regular sleeping, such as a hallway, bus station, etc.

3. GENERAL.
 - a. Law enforcement serves two key roles in addressing the national issue of homelessness: 1) law enforcement personnel are in a position to direct homeless individuals to available services within the community; and 2) law enforcement personnel are charged with enforcing the law and keeping the peace between individuals, and ensuring the rights of all people are respected to the fullest extent in accordance with the law.

 - b. When officers encounter homeless individuals, steps shall be taken to ensure all officers are sensitive to their unique needs. Further, officers are to be made aware of the types of assistance available to California's homeless population.

 - c. Upon contacting a homeless person in need of assistance, officers may refer to their Area's Homeless Resource Guide for resources within the community, and if possible, provide or arrange for transportation to the nearest homeless shelter. If officers are unable to provide transportation, the individuals should be provided information relative to the nearest available shelter using an alternative means of transportation. In situations where there are no available shelters within the local area, officers may transport or direct homeless individuals to another safe location where assistance can be provided.

 - d. As with any law enforcement contact, officers should make reasonable efforts to determine that homeless people do not pose a threat to public safety such as: carrying an illegal weapon, possessing narcotics, public intoxication, or having outstanding arrest warrants.

4. POLICY.

a. Area commanders shall establish and maintain an Area Homeless Resource Guide (Annex A) which should include the following:

(1) Identify telephone numbers and hours of operation for local shelters, agencies, and organizations that routinely provide assistance to the homeless, as appropriate.

(2) Identify and maintain, as appropriate, admittance criteria to homeless shelters located within the Area's jurisdiction.

(3) Identify transportation available for use by the homeless to nearby shelters, and other agencies and organizations capable of providing assistance.

b. The Area commanders shall annually verify information relative to local homeless shelters, assistance agencies, and organizations. Commanders shall provide this updated information to their respective field Division and Communications Center.

c. The Area commanders shall ensure all uniformed and nonuniformed personnel are provided with a copy of their Area's Homeless Resource Guide during quarterly training days.

ANNEX A

AREA HOMELESS RESOURCE GUIDE EXAMPLE

This example resource list is tailored specifically for homeless people. It is not meant to list every resource available and changes to the available resources may occur between annual updates.

EMERGENCY SHELTER

Note: It is illegal for people to sleep or camp outdoors, or in their vehicle in Santa Barbara, except in designated campsites, or with permission from the owner on private property.

Casa Esperanza

816 Cacique St., Santa Barbara, CA 93103, (805) 884-8481

www.casa-esperanza.org, open 8:00 a.m.-2:00 p.m., daily for day use only. Overnight, as beds become available. First visit: attend 10:00 a.m. orientation Mon.-Fri. to get member ID card. Apply for bed at 8:00 a.m. Mon.-Fri. First come, first served as beds become available.

Santa Barbara Rescue Mission

535 E. Yanonali St., Santa Barbara, CA 93103, (805) 966-1316

Overnight stay; dinner at 6:15 p.m.; showers; optional chapel 7:00 p.m.

Women Check-In:

4:00 p.m., Mon.-Sat.

3:00 p.m., Sun.

Men Check-In:

6:15-6:45 p.m., Mon.-Sat.

5:15-5:45 p.m., Sun.

Transition House

425 E. Cota St., Santa Barbara, CA 93101, (805) 966-9668

www.transitionhouse.com, 9:00 a.m.-4:00 p.m., short term and longer term shelter for families. Call for availability or apply in person.

ANNEX A

AREA HOMELESS RESOURCE GUIDE EXAMPLE *(continued)*

Domestic Violence Solutions

24-hour hotline numbers:

Santa Barbara: (805) 964-5245, Lompoc: (805) 736-0965,

Santa Maria: (805) 925-2160, Santa Ynez Valley: (805) 686-4390

Women and children may stay in 1 of 3 confidential emergency shelters for up to 45 days. Criteria: victim of domestic violence.

Freedom Warming Centers

For overnight shelter in local churches, call (805) 324-2372 or email: freedomwarmingcenter@gmail.com.

Inclement weather only (very cold or very cold with rain). Call for various locations.

Salvation Army

423 Chapala St., Santa Barbara, CA 93101, (805) 962-6281, emergency shelter, inclement weather only; must be clean and sober.

New Beginnings Safe Parking Program

Contact: Nancy Kapp (805) 284-3463

Offers a safe place to park a vehicle and sleep overnight legally (for people living in their vehicle). Must have current license, registration, and insurance.

Note: It is illegal for people to sleep in their vehicle on a public street in Santa Barbara.

FOOD

Breakfast:

Rescue Mission

5:45 a.m. daily.

ANNEX A

AREA HOMELESS RESOURCE GUIDE EXAMPLE (continued)

St. Brigid Fellowship (Isla Vista)

8:30-9:30 a.m., Mon., Wed., and Fri.

Pershing Park

9:00 a.m., Sun.

Fellowship Club of Mental Health Association

9:00 a.m. Mon.-Thur. (members only).

Lunch:

Casa Esperanza

11:00 a.m.-12:30 p.m., Mon.-Fri.

11:00 a.m.-12:00 p.m., Sat.-Sun. (sack lunch).

St. Mark's/Community Kitchen Isla Vista

12:30 p.m., Mon.-Fri.

Fellowship Club

12:00 p.m., Mon.-Fri. (members only).

Veteran's Building/Organic Soup Kitchen

12:00-2:00 p.m., Wed. (for veterans).

Dinner:

Rescue Mission

6:15 p.m. Mon.-Sat., 5:15 p.m., Sun.

Note: Showers, dinner, and breakfast available even if not staying overnight.

ANNEX A

AREA HOMELESS RESOURCE GUIDE EXAMPLE *(continued)*

Pershing Park

5:30 p.m., Wed. (Uffizi Mission Project), Note: Santa Barbara Street Medicine/Doctors Without Walls provides free medical care, as well as social services and referrals to other free providers nearby at this dinner.

Alameda Park

5:30 p.m., Wed. (pizza).

Alameda Park

6:00 p.m., Thur. (Westmont College-Bread of Life) Note: Santa Barbara Street Medicine/Doctors Without Walls provides free medical care, as well as social services and referrals to other free providers nearby at this dinner.

St. Brigid Fellowship (Isla Vista)

4:30 p.m., Mon. (winter), 5:00 p.m., Mon. (summer).

Note: Every other Monday Santa Barbara Street Medicine/Doctors Without Walls provides free medical care as well as social services and referrals to other free providers nearby at this dinner.

Bulk Food/Groceries

Catholic Charities

Homeless bulk food distribution: 1 bag of food the 4th week of every month,

12:00-4:30 p.m., Mon.

8:30 a.m.-4:30 p.m., Tue.-Fri.

Note: Catholic Charities offers other services for families and individuals with addresses and identification.

ANNEX A

AREA HOMELESS RESOURCE GUIDE EXAMPLE *(continued)*

Grace Lutheran Church

9:00-10:00 a.m., 1st, 2nd, and 4th Sat.

Catholic Charities Distribution (Isla Vista)

3:30-4:30 p.m., Thur.

6550 Picasso Road, Santa Barbara, CA 93110

Food For Angels (Isla Vista)

781 Embarcadero del Mar (and Picasso, in alleyway), Santa Barbara, CA

4:00 p.m. Mon. (except holidays).

Unity Shoppe

For homeless, once a year; requires referral from approved agency and ID.

Food Bank Mobile Food Pantry and Mobile Farmers Market

Provides produce and nonperishable goods. A map that lists all of the emergency food programs in south Santa Barbara County, as well as address, hours of operation, and contact info is available at:

<http://www.foodbanksbc.org/howtogetfood.html>.

BATHING/ SHOWER

Salvation Army

7:00-9:15 a.m., Mon.-Sat.

Casa Esperanza

8:30-10:00 a.m., Mon.-Fri.

10:00 a.m.-11:00 a.m., Sat.-Sun.

Note: Must have Casa ID card, attend a 10:00 a.m. orientation Mon.-Fri. to get one.

ANNEX A

AREA HOMELESS RESOURCE GUIDE EXAMPLE (*continued*)

S.B. Rescue Mission

4:00 p.m. women, 6:30-7:30 p.m., men, Mon.-Sat.
3:00 p.m. women, 5:30-6:30 p.m., men, Sun.

Cabrillo Bathhouse

8:00 a.m.-5:00 p.m., Mon.-Fri.

Showers: \$4/day; 10 visits \$34; unlimited month pass \$52; senior discounts.
Lockers: stall locker: \$33 month; small locker: \$17 month.

Santa Barbara Bikestation

For bicycle commuters; bicycle storage, shower, and restroom for members:
Annual \$96, Monthly \$12, Daily \$1 (available in increments of 10).

CLOTHES/LAUNDRY

Catholic Charities

Provides a clothing voucher once every two months to shop in their thrift store.

Unity Shoppe

Once a year with a referral from a partner agency. Identification is required.

St. Brigid Fellowship (Isla Vista)

Monday morning clothes and socks distribution.

Note: Clothes are also distributed at the various shelters and some of the park dinners.

ANNEX A

AREA HOMELESS RESOURCE GUIDE EXAMPLE *(continued)*

Laundry Love Santa Barbara

Organized and run by Magda Barnes, offers free wash, dry, and laundry soap. Two loads per person, including sleeping bags and blankets, etc., 1:00-3:00 p.m. the 3rd Sun. of the month: Laundryland located at the east corner of Milpas and Cannon Perdido, 5:00-7:00 p.m., last Tue. of the month, last load 6:00 p.m. Mac's located at Haley and Anacapa. 5:30 p.m., last Tuesday: Isla Vista Laundry located at Embarcadero del Mar.

Women's Clinic

Offers laundry service. See description of Women's Clinic below.

*Casa Esperanza, Santa Barbara Rescue Mission can refer to Unity Shoppe and Catholic Charities.

COPY OF BIRTH CERTIFICATE OR CALIFORNIA I.D.

Birth Certificates:

California

In person: Hall of Records, 1100 Anacapa Street; Santa Barbara, CA 93101. Can also mail or fax application; see details on attachment \$21 fee.

Out of State

Go to the birth state's Web site. Most will offer the use of VitalChek services, but VitalChek fees can be avoided by applying directly to the state's Vital Records department (usually part of Department of Health and Human Services).

California I.D.

From the Department of Motor Vehicles: if you had a California ID within the last few years, you can get a new one with a thumbprint as proof of identification. If not, you will have to bring your birth certificate.

ANNEX A

AREA HOMELESS RESOURCE GUIDE EXAMPLE *(continued)*

NO OR LOW COST MEDICAL CARE, DENTAL CARE, PRESCRIPTIONS

Emergency

Dial 911 for medical crisis, or behavior that is a danger to self or others.

Healthcare for the Homeless Program

Entitles homeless men and women to free or low cost medical care at Santa Barbara County Health Clinics. Visit the Public Health Department Web site at <http://www.sbcphd.org/hch> for details that include the location of their clinics, their services, and free transportation from downtown shelters. The healthcare centers include the County Healthcare Clinic, and the Santa Barbara Neighborhood Clinics, listed in the 211 leaflet.

Santa Barbara Street Medicine/Doctors Without Walls brings medical and mental health care to the streets at three outdoor dinners that are served in the parks. For schedule, see dinner sites in the food section of this paper, or visit <http://santabarbarastreetmedicine.org>.

MENTAL HEALTH COUNSELING

C.A.R.E.S. Clinic

Offers assessment and treatment for people with severe, persistent mental illness. C.A.R.E.S. is part of the Santa Barbara County Department of Alcohol, Drug and Mental Health Services. You can call to schedule an assessment to see if you are eligible for services. You can also see a C.A.R.E.S. representative at Casa Esperanza for information and referrals. Dial 24-hour toll-free access line at (888) 868-1649.

ANNEX A

AREA HOMELESS RESOURCE GUIDE EXAMPLE *(continued)*

Adult Mental Health Services

4444 Calle Real, Santa Barbara, CA 93101, (888) 868-1649. The Department is responsible for ensuring the provision of mental health services mandated by the State of California for children with serious emotional disturbance, adults with serious mental illness, and all Medi-Cal beneficiaries with specialty mental health needs.

Santa Barbara Neighborhood Clinics

<http://www.sbclinics.com>

Community Counseling and Education Center

923 Olive St., Suite 1, Santa Barbara, CA 93101, (805) 962-3363
<http://www.ccecsb.org>.

New Beginnings Counseling Center

324 East Carrillo St., Suite C, Santa Barbara, CA, (805) 963-7777
<http://www.newbeginningscounselingcenter.org>.

Domestic Violence Solutions (for victims of domestic violence)

(805) 964-5245

Rape Crisis Hotline (for victims of rape)

(805) 564-3696

FOOD STAMPS (CAL-FRESH)

If you are homeless you can get Cal-Fresh even if you do not have an address, a place to stay, or a place to cook meals. In the mail at: 1624 Franklin St., Suite 722, Oakland, CA 94612, or by phone at: (510) 272-4435, or their Web site: www.mycalfresh.org. To obtain Food Stamps you need both a photo identification and social security number. To find out if you qualify call: 1-877-847-3663 or visit Web site: www.myfoodstamps.org.

ANNEX A

AREA HOMELESS RESOURCE GUIDE EXAMPLE *(continued)*

GENERAL RELIEF

The county funded General Relief program offers short-term assistance to adults without children who need assistance with meeting their most basic shelter and personal needs. Apply at: Santa Barbara Social Services, 234 Camino Del Remedio, Santa Barbara, CA 93110, (805) 681-4401. Bring ID, social security card, and proof of income or disability.

BUS TOKENS

Santa Barbara MTD offers 10-ride bus passes, monthly bus passes, and discount passes for youth, seniors, Mobility passes for disabled persons, and Medicare card holders. If you have a Mobility pass, a one-way bus ride is 85¢ instead of \$1.75, and a month's unlimited pass is \$20.00. Identification and proof of disability are required.

Casa Esperanza: Resource coaches and social workers often have bus tokens.

BUS RIDES HOME OR ELSEWHERE

Casa Esperanza can assist you with rides home, or to other places, under certain conditions. Call (805) 884-8481 for details. **SPECIAL WOMEN'S CLINIC**

Santa Barbara Street Medicine/Doctors Without Walls Women's Clinic at Transition House, 434 E. Ortega St., Santa Barbara, CA 93110. They offer medical care, gynecological services, podiatry, health education, counseling, lunch, showers, laundry, and companionship.

The clinic takes place during the second and fourth Friday of every month from 10:00 a.m. to 2:00 p.m. at Transition House. Free roundtrip transportation is provided from various locations, including Alameda Park and State Street. Their Web site is: <http://santabarbarastreetmedicine.org/clinics/womens-clinic>.

ANNEX A

AREA HOMELESS RESOURCE GUIDE EXAMPLE *(continued)*

REFERRALS/ADVOCACY

211 Helpline

Dial 211 from any phone for referrals to services throughout the county.

California Rural Legal Assistance

(805) 963-5981

Casa Esperanza Homeless Center

(805) 884-8481

Families ACT!

For dually diagnosed people and their families: (805) 637-1330 or their Web site: www.FamiliesACT.org

Independent Living Resource Center (people with disabilities)

(805) 963-0595 or their Web site: <http://www.ilrc-trico.org>

Legal Aid

(805) 963-6751

Public Health Nurses with Healthcare for the Homeless

Have hours at local shelters and parks.

St. Brigid Fellowship (for Isla Vista and Goleta)

(805) 968-8028

Santa Barbara Rescue Mission

(805) 966-1316 x111

ANNEX A

AREA HOMELESS RESOURCE GUIDE EXAMPLE *(continued)*

New Beginnings Safe Parking (for people living in their vehicles)

(805) 284-3463

Restorative Policing

Contact Santa Barbara Police Department Officer Burleigh at (805) 331-6453 or email: cburleigh@sbgpd.com

WillBridge Peer Street Outreach Team

<http://willbridgeofsantabarbarainc.org/home.html>

Worth Street Reach

www.worthstreetreach.com

HOUSING

Transitional housing is a step between the streets and permanent housing. This list is not exhaustive, however, will list some options.

Transition House

Offers temporary housing for families while they save money for permanent housing.

Salvation Army Hospitality House

Offers temporary housing for veterans, work-seeking, or working men and women, and mental health clients. Requires sobriety.

WillBridge

Housing for one night, up to six months. Takes referrals from partner agencies.

ANNEX A

AREA HOMELESS RESOURCE GUIDE EXAMPLE *(continued)*

Hotel de Riviera

Housing for dually diagnosed people (mental illness with a chemical dependency) requires sobriety.

St. Vincent's Family Strengthening Program

For women and children with a limited income.

Sarah House

Provides end-of-life care for low-income individuals regardless of their ability to pay. Also houses patients with AIDS.

Domestic Violence Solutions

For women and children who are victims of domestic violence.

PERMANENT HOUSING

The first step to permanent housing is to complete applications with the following agencies:

Santa Barbara County Housing Authority: www.hasbarco.org

Santa Barbara City Housing Authority: www.hacsb.org

Peoples Self Help Housing: www.pshhc.org

The second step, or a concurrent one, is to apply for a Section 8 housing voucher. The Section 8 Housing Choice Voucher Program allows low-income households (voucher holders), to pay approximately one-third of their income in rent and utilities to participating housing providers. The remainder of the rent is paid through federal subsidies. The waiting list is quite long, but chronically homeless individuals may be given priority in certain circumstances. Refer Section 8 Housing Program inquiries to Veronica Loza, vloza@hacsb.org.

ANNEX A

AREA HOMELESS RESOURCE GUIDE EXAMPLE *(continued)*

VETERANS SERVICES AND BENEFITS

VA Community-Based

4440 Calle Real, Santa Barbara, CA 93110, (805) 683-1491

Outpatient Clinic

8:00 a.m.-4:30 p.m., Mon.-Fri. Health care, mental health care

Santa Barbara County Service Office

For help with all types of paperwork and referrals: 315 Camino Del Remedio, Santa Barbara, CA 93110, (805) 681-4500. Call first for appointment: Robert Langley, VA Service Representative.

Veterans Administration

(310) 478-3711 Domenic DeLillio, SST, Domenic.DeLillio@va.gov

SOCIAL SECURITY/SSDI/SSI

www.ssa.gov

For example, as proof of identity, Social Security must see a United States (U.S.) driver license, state-issued non-driver identification card, or U.S. passport.

If these specific documents are unavailable, or a replacement cannot be obtained within 10 days, they will ask to see other documents, including: employee ID card; school ID card, health insurance card (not a Medicare card); or U.S. military ID card.